

The Art of Developing Efficient Solutions.

software.

hardware.

engineering services.

[www.kisters.eu](http://www.kisters.eu)

 **KISTERS**



# Software - Hardware - Engineering Services

KISTERS, a medium-sized company that was founded as an engineering office in 1963, develops software solutions for the sustainable resource management of energy, water and air and for environmental protection and safety, logistics, monitoring, and 3D viewing. KISTERS' hardware sales department supplies equipment such as large-format printers (2D and 3D) and scanners. The company is also still active in the area of engineering services.

KISTERS is a sought-after solution partner in an international context. It has over 500 employees, is headquartered in Aachen, Germany, and has numerous international subsidiaries.

## Partnerships: Bundled Competence

Partnerships with other companies and the scientific community have formed an important part of the KISTERS' business strategy for many years. This approach allows us to provide customers with a comprehensive, high-quality solution portfolio from a single source. We offer turnkey solutions and provide guidance and support as a full-range product and service supplier.

## Corporate Culture

KISTERS' employees represent a wide array of expertise in areas such as engineering sciences, mathematics, geography, database/application/web/GIS programming, environmental sciences and, of course, IT. Direct dialogue, fairness, a cooperative management style and mutual respect are central elements of our corporate culture. As a company with an international focus and employees of many nationalities, our approach here is a very deliberate one - particularly in the context of different cultures, viewpoints and life experiences. We aim to live and value diversity, including the diversity of our business partners with whom we maintain long-term close relationships based on mutual respect.

## Customer Satisfaction

Customer satisfaction is very important to us. Evaluations by our clients focus on three elements: our employees' qualifications and results-oriented work and also the quality of our software, particularly with regard to the following issues: functionality, fulfilling specialized requirements, compliance with industrial standards, and - last but not least - our dedication to the highest level of customer support and service.

*«Technology alone is not enough for success.  
With us, you are opting for experience,  
industry expertise and dedication!»*



# Business Divisions & Solution Areas

KISTERS produces market-compliant, pioneering software solutions for the energy industry with its business areas of energy production, distribution, wholesale/retail and demand. Our portfolio includes solutions for energy data management, portfolio management, forecasting, virtual power plant management, smart metering, smart grid/control technology/SCADA and lifecycle and asset management of plants and grids. Over 750 companies in the energy industry rely on KISTERS software.

KISTERS markets its 3DViewStation in-house development as well as 3D and 2D viewer solutions from other manufacturers. These are used to efficiently visualize 3D CAD models, drawings and office documents, and can also be integrated into leading systems. Over 3,000 clients are currently using more than 150,000 licenses.

The business division Logistics & Aviation offers two specialized data solutions: our software for data distribution in shipping transportation – e.g. notifications for dangerous goods, waste and health – is used at a national level and meets EU regulations. Our solution for quality assurance in aircraft manufacturing improves production processes with the aid of long-term statistical analyses and big data analyses, for example.

for hazardous substances laws, dangerous goods regulations, the European Water Framework Directive and the EU legislation for chemicals (REACH) as well as the internationally valid Globally Harmonized System (GHS). This software is used in environmental protection and occupational health and safety in commercial operations, in occupational health and safety and environmental authorities, in railway and freight transportation, and in product safety.

The IT hardware business division is responsible for sales in Germany, consulting and services for large-format input and output systems such as scanners, plotters, laminating systems and 3D printers as well as the corresponding software applications. Renowned manufacturers such as Hewlett Packard, Contex and 3D Systems place their trust in KISTERS' knowledge of the market and the expertise of its product specialists.



The construction engineers and hydrologists of the environmental consulting business division work together on projects in the areas of urban hydrology, road construction, infrastructure, surveying, hydraulic engineering and water management. By bundling engineering and IT expertise, we can deliver results-oriented projects in the form of practical documents, plans and construction supervision.



software.

2D-/3D-Viewer

Logistics & Aviation

Environmental Protection & Safety

Water

Air

Energy

hardware.

Large-format Hardware

Monitoring



KISTERS' modern, modular software solutions for measurement data management provide support for the collecting, managing, processing and publishing of hydrological data, weather information and data on water quality and ecology – for example, in surface waters, ground water, drainage systems and dams. Local, regional, national and supranational authorities, associations, engineering companies and research institutes all over the world have been using our customized systems for many years. Our WISKI water management information system has made us the market leader.

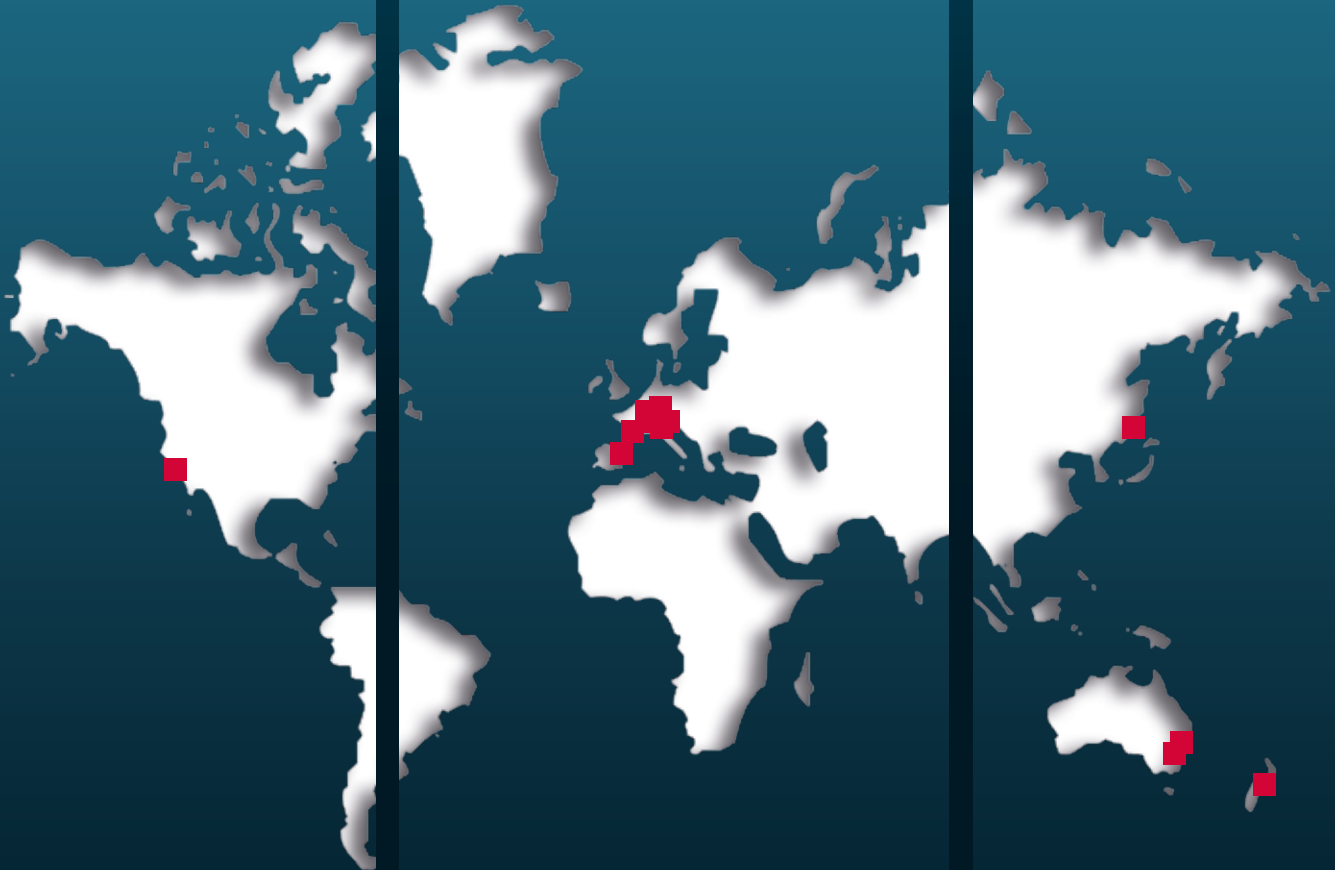
The software AquisNet for air quality monitoring maps the complete process chain from data centralization and quality assurance through to the analysis, processing and publishing of measured data. Authorities and industry rely on the modular architecture, practical user interfaces and proper implementation of national and international standards.

The smart sensors, instruments and data loggers perfectly complement KISTERS' product portfolio into comprehensive solutions for environmental monitoring. Towards the internet of things, our solutions focus on pluviometry, data acquisition, IP/GPRS communication, water level and flow monitoring. The robust hardware is suitable for measurement tasks in meteorology, hydrology, hydrography and related fields. Customers are weather services, environmental agencies, engineering offices and water & wastewater utilities.

■ North America

■ KISTERS AG \_\_DACHS \_\_EUS  
■ Austria  
■ Switzerland  
■ Netherlands  
■ France \_\_RHEA  
■ Ibérica

■ Shanghai Software  
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